

South Moor Lodge

CARE HOME



Our mission is to provide personal care of the highest quality, giving comfort and friendship within a homely atmosphere, while respecting and being sensitive to the individual needs of our residents

South Moor Lodge

Lodge CARE HOME

The South Moor Lodge ethos

We are completely dedicated to providing a safe, secure and caring environment for every one of our residents. We recognise that entering a care home can be difficult for all concerned and we try to make the transition as easy as possible by giving any assistance that we can.

Our aim is to provide personal care of the highest possible quality, offering complete comfort in a homely atmosphere, whilst respecting and appreciating the individual needs and wishes of each and every one of our residents. We welcome all residents and their families who wish to help us to continue to make South Moor Lodge a better place to live.



The Home

South Moor Lodge is located in the picturesque village of Walkeringham. The Home has recently undergone a programme of refurbishments and now offers five different reception rooms including a cinema room and a conservatory that looks out on to the beautiful countryside and the recently landscaped gardens. There is also a large comfortable lounge, two dining rooms and a library and quiet area where we have recently installed equipment to enable residents to make Skype calls to friends and relatives who may live further afield.



Our Staff

South Moor Lodge has an outstanding manager in charge of a qualified and experienced team of carers who are dedicated to carrying out their duty 24 hours a day, 7 days a week.

We are very proud of the long length of service of many of our staff, and this helps us to provide a stable and caring environment for our residents. Our staff also work to provide an extensive and innovative activities programme to encourage residents to get the most possible enjoyment from their time with us.



Features of South Moor Lodge

- Attractive and bespoke bedrooms
- 40 beds in total, all in large single rooms
- All rooms have double-glazing, many with patio doors
- All bedrooms are fitted with full en-suite shower rooms
- 24-hour call facility in every room
- Lovely furnishings are provided, though residents are encouraged to bring as much of their own possessions with them as they would like to help them feel at home
- Five reception rooms including a large comfortable lounge, two dining rooms, a conservatory and library area
- A cinema room
- A large pleasant patio area for sitting out on sunny days
- Well-maintained gardens to the rear of the property
- Several assisted bathrooms and toilets
- A passenger lift to access the first floor
- Ample car parking
- Television and music facilities
- Freedom for visitors to get involved with the home and contribute to the care and activities
- Residents' computer facilities and equipment to enable residents to make Skype calls

Maintaining high standards

South Moor Lodge is registered and approved by the Care Quality Commission (CQC), the body empowered by the Government to regulate care homes. CQC inspect South Moor regularly to ensure that high standards of care are maintained, and the reports they publish on all homes, including South Moor, can be viewed on their website at www.cqc.org.uk

South Moor Lodge is part of the Jasmine Healthcare Limited group, and the Jasmine directors make regular visits to the home, including carrying out monthly audits and periodic full-scale inspections of all aspects of the care and service it provides.

This supports the Manager of the Home in ensuring; that the high standards of the group are maintained and that improvements in the service and facilities are continually sought and implemented.

Services offered

- Long stay personal care
- Respite care (to give regular carers a break or allow individuals to try the home)
- Day care
- Overnight care
- Step Up Bed Care - for those who are no longer needing medical care of hospital but are not yet ready to go home.
- 24 hour staffing
- All medications administered as per Doctor's recommendation
- Visits from GPs, opticians, physiotherapists, dentists and occupational therapists arranged as necessary
- Home cooked, well-balanced, nutritional menus with fresh fruit, vegetables, meat and home baked cakes (special diets and personal preferences are catered for)
- Regular visits from members of all denominations of the clergy
- Regular and varied activities and social programmes, including day trips to attractions and events, exercise classes, games, bands and an annual summer barbecue for everyone involved with South Moor Lodge
- Personal laundry service
- Taster days to try the home at no cost

Some of the extra services available

- Hairdressing service
- Access to chiropodist
- Daily delivery of personal newspapers and magazines
- Provision of personal telephone lines
- Provision of satellite television
- Resident's pets are welcome at the home (after discussion with management)
- High speed broadband available throughout the home via WiFi



Further Information

The best way to decide if South Moor Lodge is suitable for you, or your relative, is to come and have a look around and get a feel for the friendly and homely environment it provides. This will give you the chance to meet and talk with the staff and residents and their friends and families, or even just to sit out and relax in the garden! We also offer respite care facilities, so if you would like to use the service for a short period of time, whether as a one-off or from time to time as needed, we can accommodate you.

If you would rather talk to someone before coming to see us, please feel free to give us a call and ask for the Manager. They will be able to give you any further information you would like and arrange a free no-obligation taster day at the home, so that you can find out if South Moor Lodge is the right home for you or your loved one.



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